

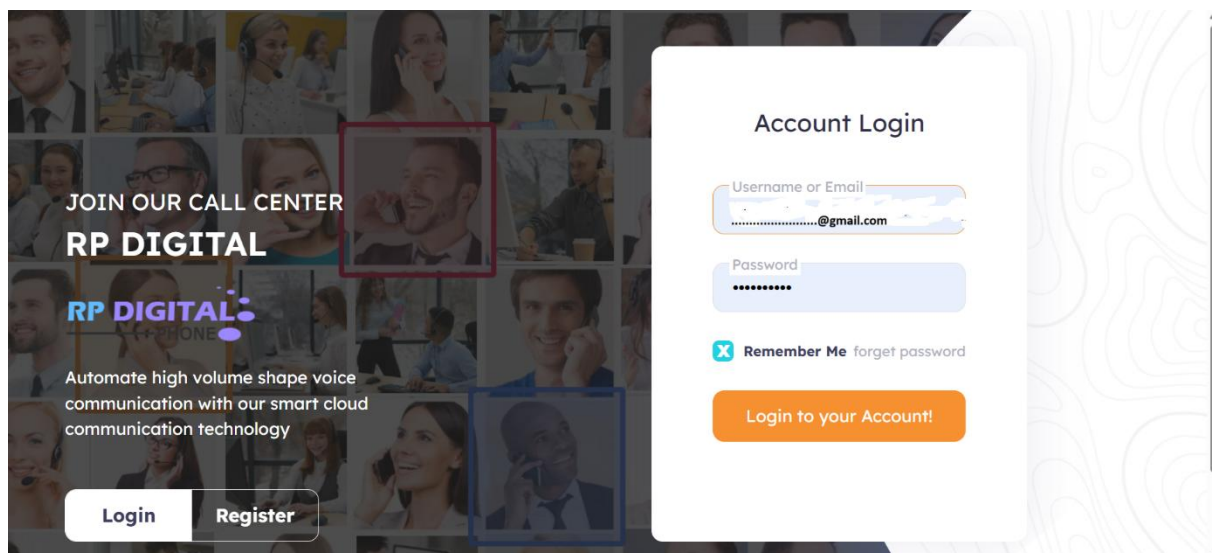


Zoho Suite Integration with RP Digital Phone

The ZOHO integration allows users to integrate their **ZOHO** accounts with the panel. The ZOHO applications get updated automatically, and the data is stored safely in the ZOHO applications.

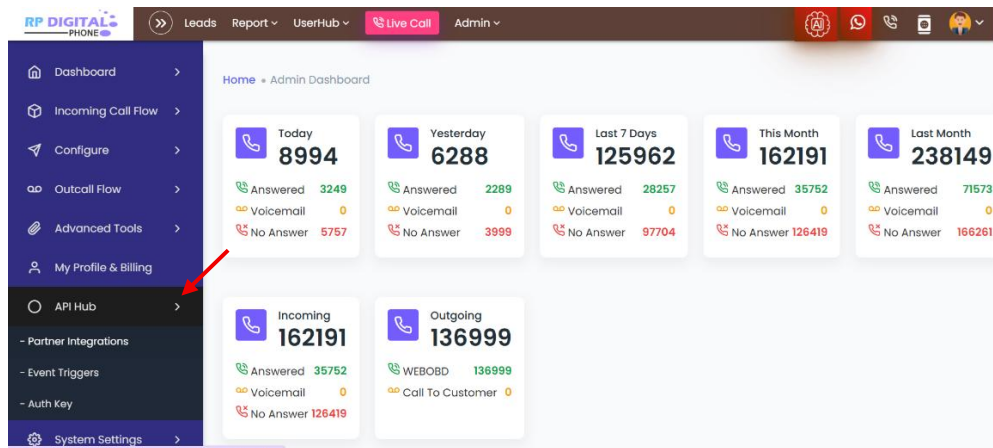
Step 1: Authorise RP Digital Phone

- Log in to your www.rpdigitalphone.com account.

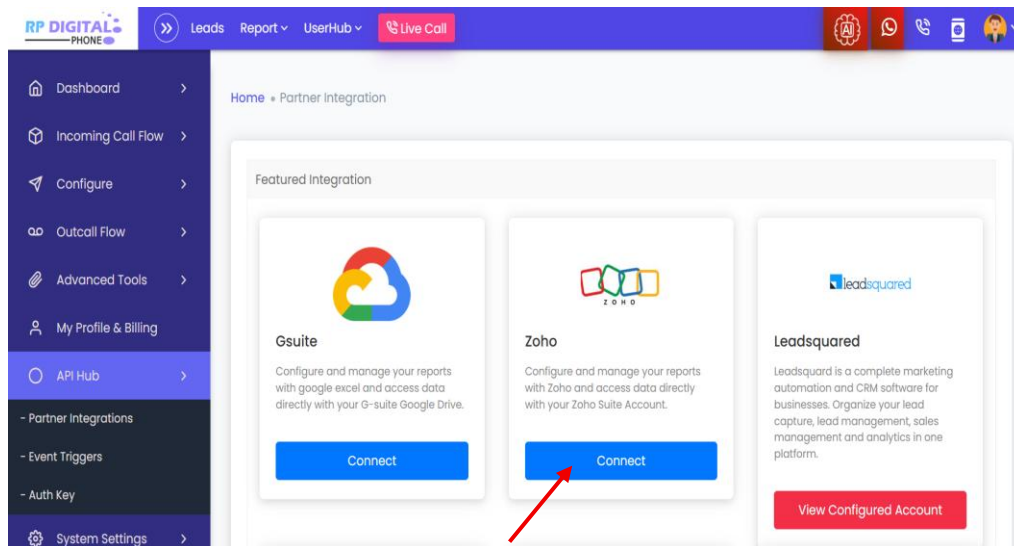


Step 2: ZOHO Integration

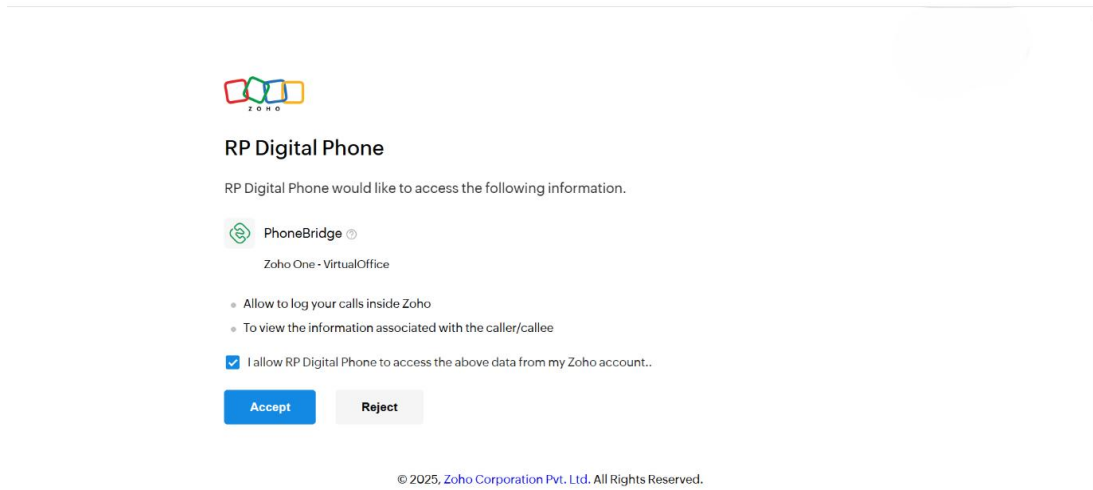
- Go to API Hub
- Then, Click Partner Integrations



Step 3: Next, click this tab **“Link with Zoho”** tab button



Step 4: Then, log in to your **Zoho CRM** account with your Zoho admin user’s credentials and click the green **“Accept”** button.



Step 5:

- Once done, we will pull your **Zoho CRM** users and show them on the same page. Next, we will associate your **Zoho CRM** users with their extensions on the **RP Digital Phone platform**. To do this, click the drop-down menu and select the matching extension for the **Zoho** user you are pairing. Click the blue “Enable” button to activate and map the RP Digital Phone agent with the **ZOHO CRM** user.

S.NO	CONFIGURED EMAIL ID	ACTION
1	...	Delete

S.NO	ZOHO USER ID	ZOHO USERNAME	ZOHO EMAIL	MEMBER
	36856748	Puneet Jain	puneet.jain@rpdigitalphone.com	--Select Member

- You can see all the **ZOHO configured agents** at one place.

Delete

--Select Member